

Empowering communication across services

Makaton is a communication programme that combines signs, symbols, and speech to empower anyone living with learning or communication difficulties to understand and be understood.

Makaton training enables your staff to connect confidently with people who have communication difficulties and needs. Training can offer ideas, advice, and guidance to improve your accessibility, and inclusion strategies.

Every Day Vocabulary

I
 You (1)
 Hello
 House
 Home
 Food
 To Eat (1)
 Drink, A
 To Drink
 Toilet (1)
 Toilet (2)
 Car
 Book
 Telephone
 To Telephone
 Mobile Phone
 Yes
 No
 Good (1)
 Good (2)
 To Give (1)
 To Give (2)
 To Go
 To Look
 To Sit
 To Come (1)
 To Come (2)
 Where?
 What?
 Which?
 How Are you?
 Happy
 Sad
 To Want
 To Help (1)
 To Like

Makaton for training teaches an everyday vocabulary – consistent to every frontline services training course (see opposite), and a bespoke vocabulary (see next page), tailored to a specialist area.

By tailoring explicitly for those on the frontline, this Workshop will empower participants to engage more effectively with individuals who need communication support in challenging situations.

Crafted in close collaboration with experienced professionals from the bespoke backgrounds and delivered in a flexible model to suit your needs with options for online or face-to-face sessions, our Workshop offers:

Impactful Makaton Vocabulary: Enhance your capacity to communicate in both general and critical contexts.

Specialised Training: A 3.5-hour robust session promising to upskill you or your team's communication capabilities.

Available from Inclusive teaching (IT) matters are the following frontline workshops for:

- Emergency Services
- General Wellbeing
- Learning Disability Team
- Nursing
- Urgent Emergency Care
- Dentistry
- Early Years Settings

The next page outlines the bespoke vocabulary you will be taught on each.

The workshop will provide information on Makaton and how it helps, alongside teaching the individual signs and symbols, and moving onto use in sentences.

At the end of the workshop, you will explore principles to practice,

and your own action plan.

All attendees will receive a participant manual and certificate.

Makaton for...

Emergency Services	General Wellbeing	Learning Disability	Nursing
Mummy/ Mother/ Mum Daddy/ Father/ Dad Brother Sister Lady/ Woman Man Boy Girl Police Officer Firefighter Ambulance Person Coastguard Family Friend/ Friendship Name To Live/ To Dwell Who? More Bad/ Naughty Hot (1) Cold This That Sorry Pain/ Hurt To Have To Think To Understand Angry Worried Calm (to be)/ Patient To Look After/ To Care For To Speak/ To Talk To Listen To Wait To Stop Time (1) Late Early Yesterday Today Tomorrow Next Week Money Different Same	Family Friend People/ Person Community School College Work (place) Leisure Centre) To Feel (emotional/ physical sensations) Worried Confused Calm (to be)/ Patient To Be Lonely To Be Excited Trouble/ The Matter With/ Together To Play Fun Tablet (device) Games Console Internet TV/ Television Sport To Walk Outside To Exercise Diet Healthy Unhealthy Ill/ Poorly Pain Bad/ Naughty Tired To Sleep To Speak/ To Talk To Write To Listen To Think To Know To Remember To Forget To Understand Now Next Today Tomorrow	Carer Mummy/ Mother/ Mum Daddy/ Father/ Dad Brother Sister Doctor Nurse Psychologist Physiotherapist (2) Learning Disability Hospital Day Centre Outside Park, A Ambulance Bus Pain Medicine Injection Tablet Blood Ill/Poorly Sick/Vomit Worried Angry Confused Frightened / Scared Calm (to be) / Patient To talk / To speak To Listen Communication Private Now / Present Next To Sleep Bed Water (2) (a drink of) Exercise To Swim To Walk To Cook (1) To Brush Teeth To Bath To Shower Sugar Diabetes	Nurse Doctor Receptionist People/Person Who? To Wait To Speak/To Talk To Understand To Touch/To Feel (perceive by hand) To Put Worried Calm (to be)/Patient To Care for/Look after To Dress To Undress To Lie Down (1) To get up (from sitting/lying down) Appointment X-ray ECG Blood (2)/Blood Sample/to take blood Blood Pressure Check Doctors Examination/Test To Weigh (person) To Measure (length/height/width/depth) To Take Temperature (2) Operation Injection Medicine Tablet Bandage Mask(surgical) Hand Sanitiser Wheelchair Body Parts Pain/Painful Ill/Poorly Trouble/The Matter Careful OK (1) Bad/Naughty Again Same Different Before After

Makaton for...

Urgent Emergency Care	Dentistry	Early Years Settings	
Ambulance Driver Doctor Nurse My Name Ambulance Hospital Here Always Before Today Now Next To Begin/ To Start To Speak/ To Talk To Ask To Listen To Understand To Touch/ To Feel (to perceive by touch) To Feel (emotional/ physical sensation) Blood (1) Dizzy Poo/ Faeces Wee/ Urine (generic) Trouble/ The Matter Worried Blood Pressure Check ECG Injection Medication Pain Vomit/ Sick Ill/ Unwell Communication Difficulty/ Problem Body Parts Colour Smell, A Hot (1) (feeling hot) New Loud Fast Same Different OK (1) Questions Why	Dentist Dental Therapist Dental Hygienist Dental Nurse Tooth Gum Tongue Cheek Mouth Toothbrush Toothpaste Electric Toothbrush To Brush (teeth) Dental Chair Cream/ Gel Injection (dental) X-Ray Photograph Drill, A (dental) Suction (dental) Filling Extraction Dentist's Brush/ Cleaner Medicine Tablet Trouble/ The Matter Pain/ Painful Numb Frightened Worried Calm (to be)/ Patient To Speak/ To Talk To Wait To Open (Mouth) To Bite To Sit Still To Feel (emotional/ physical sensation) To Sleep Bad Need Hot (2) Cold Before After Room Noise Different	Mummy/Mum Daddy/Dad Grandmother Grandfather Brother Sister Friend Goodbye Milk Water (2) drink of Fruit Toast (1) To Wash (1) Clean Dirty Nappy (1) (disposable) Bricks (toy bricks) Doll Ball Toys Outside Sand Water (1) Bubbles More Calm (to be)/Patient Now Next To Wait To Listen To Hear To See To Play To Sing To Paint To Draw To Create/To Model To Hug/To Cuddle (1) To Sleep To Finish (2)/To End Pain Angry/Cross Worried Excited Frightened/Scared Ill/Poorly	